



KEMENTERIAN SUMBER MANUSIA

“

# KERATAN AKHBAR KESUMA”

**SELASA**  
**30 September 2025**



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## Firma insurans ketat caj tuntutan, ramai pilih hospital kerajaan



Wan Saiful dakwa video tular Azmin di Sandakan pada 2019 tulin, tak layak jadi pemimpin BERSATU



# Forum Keselamatan Sosial Dunia 2025

Forum dianjurkan oleh ISSA dengan kerjasama PERKESO dan Kumpulan Wang Simpanan Pekerja (KWSP), disokong Kumpulan Wang Persaraan Diperbadankan (KWAP) dan Unit Penyelaras Pelaksanaan (ICU) Jabatan Perdana Menteri (JPM)



Perdana Menteri, Datuk Seri Anwar Ibrahim memukul gong sebagai gimik pelancaran Forum Keselamatan Sosial Dunia (WSSF) 2025 di Pusat Konvensyen Kuala Lumpur. Turut hadir, Timbalan Perdana Menteri, Datuk Seri Dr Ahmad Zahid Hamidi; Menteri Sumber Manusia, Steven Sim (dua dari kanan); Timbalan Menteri Sumber Manusia, Datuk Seri Abdul Rahman (kiri) dan Presiden Persatuan Keselamatan Sosial Antarabangsa (ISSA) merangkap Ketua Pegawai Eksekutif Kumpulan PERKESO, Datuk Seri Dr Mohammed Azim Mohammed. (Foto Asyraf Hamzah/BH)

# Skim Kemalangan Bukan Bencana Kerja beri perlindungan menyeluruh

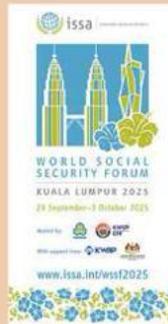


Pelaksanaan atas dasar tekanan kerja tidak terhenti selepas waktu pejabat atau di luar premis

Oleh Mohd Nasaruddin Parzi dan Fahmy A Rosli  
bhnews@bh.com.my

**Kuala Lumpur:** Kerajaan akan melaksanakan Skim Kemalangan Bukan Bencana Kerja (SKBBK) sebagai rangka kerja undang-undang terbaharu bagi memastikan pekerja dilindungi terutama ketika di luar waktu bekerja, kata Datuk Seri Anwar Ibrahim.

Perdana Menteri berkata, pelaksanaan skim itu adalah atas kesedaran bahawa tekanan kerja tidak terhenti di



pintu pagar kilang atau pejabat.

"Dalam era pengaturcaraan fleksibel dan panjang, pembaharuan ini akan menyelaras perlindungan dengan realiti cara setiap orang hidup dan bekerja hari ini. "Lebih penting, ia akan memanjangkan perlindungan

sepanjang masa atas asas kemalangan dan kecederaan tidak mengenal waktu," katanya ketika menyampaikan ucapan pada Forum Keselamatan Sosial Dunia (WSSF) 2025 di sini, semalam.

Hadir sama, Timbalan Perdana Menteri, Datuk Seri Dr Ahmad Zahid Hamidi; Menteri Sumber Manusia, Steven Sim dan Presiden Kesatuan Keselamatan Sosial Antarabangsa (ISSA) yang juga Ketua Pegawai Eksekutif Kumpulan PERKESO, Datuk Seri Dr Mohammed Azman Aziz Mohammed.

Perdana Menteri berkata, perlindungan sosial bukan sekadar sistem birokrasi pemberian faedah, tetapi harus dilihat sebagai infrastruktur moral.

Dalam tradisi Islam, tegasnya, Baitulmal diperkenalkan supaya kekayaan digunakan untuk memanfaatkan golongan miskin, bala, yatim piatu dan warga emas.

"Berpandukan prinsip ini, Malaysia membentuk semula perlindungan sosialnya dan

diperluas kepada mereka yang sudah lama berada di luar perlindungan, malah suri rumah dan pekerja gig turut menikmati," katanya.

Anwar berkata, Malaysia bersedia menuju negara menua dan menjelang 2030, satu daripada tujuh rakyat Malaysia akan berusia lebih daripada 60 tahun.

"Perubahan ini akan memberi kesan besar kepada bentuk masyarakat dan kita mesti bersedia.

"Tugas kita ialah menyediakan penerangan perlu dan untuk membolehkan mereka terus menyumbang supaya proses penuaan dilihat sebagai fasa bermaruah dan penuh potensi," katanya.

WSSF 2025 yang mengangkat tema 'Shaping Social Security For a World in Transition', dihadiri lebih 2,000 peserta mewakili 253 institusi daripada 133 negara.

Forum lima hari itu menjadikan Kuala Lumpur sebagai hab perbincangan antarabangsa dan himpunan terbesar dunia mengenai perlindungan sosial.

## WSSF 2025 platform terbaik kongsi, tukar pandangan



Steven Sim,  
Menteri Sumber  
Manusia

**Kuala Lumpur:** Forum Keselamatan Sosial Dunia (WSSF) 2025 yang bermula di ibu negara semalam, meletakkan Kuala Lumpur sebagai pusat perlindungan sosial dunia.

Menteri Sumber Manusia, Steven Sim, berkata WSSF bukan hanya bertumpu kepada perkembangan tempatan tetapi mencakupi ruang landskap antarabangsa tanpa sempadan.

Beliau mengalu-alukan delegasi Pertubuhan Keselamatan Sosial Antarabangsa (ISSA) dan peserta ke forum berkenaan, dalam keadaan Malaysia melakar kejayaan bersejarah dan kemajuan membangkitkan aspek perlindungan sosial.

"Kita bergerak lebih pantas, berusaha bukan sahaja untuk setiap pekerja di Malaysia tetapi juga memberi perlindungan lebih menyeluruh.

"Kita menghargai pertukaran ilmu, panduan dan pandangan daripada persaudaraan global ISSA. Saya yakin

perbincangan sepanjang forum ini akan menyumbang kepada kemajuan perlindungan sosial di seluruh dunia.

"Sepanjang berada di sini, nikmati kehangatan persahabatan rakyat Malaysia, kepelbagaian juadah dan keindahan bumi kami. Semoga pengalaman anda di sini bukan sahaja bermakna, tetapi juga penuh kenangan indah," katanya.

Beliau berkata demikian ketika menyampaikan ucapan WSSF 2025 yang dirasmikan oleh Perdana Menteri, Datuk Seri Anwar Ibrahim, di Pusat Konsvensyen Kuala Lumpur di sini, semalam.

Forum berkenaan dianjurkan oleh ISSA dengan kerjasama PERKESO dan Kumpulan Wang Simpanan Pekerja (KWSP), disokong Kumpulan Wang Persaraan Diperbadankan (KWAP) dan Unit Penyelarasan Pelaksanaan (ICU) Jabatan Perdana Menteri (JPM).

Sim berkata, Kementerian Sumber Manusia menetapkan misi jelas berasaskan empat tonggak meliputi kebijakan pekerja, kemahiran pekerja, keberhasilan pekerja dan karamah insaniah merujuk maruah insan.

"Malaysia kian melangkah jauh. Lebih 10 juta pekerja dilindungi di bawah skim bencana pekerjaan dan ilat PERKESO, peningkatan besar 63 peratus berbanding 10 tahun lalu.

"Sejuta lagi yang bekerja sendiri mendapat perlindungan daripada kecederaan pekerjaan. Kita bukan sekadar melindungi tetapi memberi pekerja perlindungan lebih baik," katanya.

## 'Perlindungan sebenar perlu wujud sebelum krisis melanda'

**Kuala Lumpur:** Usaha meningkatkan capaian perlindungan sosial menyeluruh kepada masyarakat tidak wajar terhenti ketika majoriti sudah dilindungi kerana perlindungan sebenar perlu wujud sebelum krisis melanda.

Presiden Persatuan Keselamatan Sosial Antarabangsa (ISSA) yang juga Ketua Pegawai Eksekutif Kumpulan PERKESO, Datuk Seri Dr Mohammed Azman Aziz Mohammed, berkata perubahan iklim, pandemik, gangguan teknologi, peralihan demografi, ketidakstabilan geopolitik dan jurang ketidaksaan yang semakin melebar bukan lagi trend abstrak.

"Situasi ini mendesak perlindungan sosial dengan segera. Cabarannya ialah sama ada kita sebagai pemimpin, institusi dan komuniti mampu membina sistem inklusif, boleh menyesuaikan diri dan mampan dalam menghadapi realiti abad ke-21," katanya dalam ucapan pembukaan Forum Keselamatan Sosial Dunia (WSSF) 2025 di sini, semalam.

Mohammed Azman berkata, pandemik COVID-19 yang melanda dunia adalah ujian terbesar kerapuhan perlindungan ke atas kehidupan.

"Ia mendedahkan kuasa keselamatan sosial untuk mengekang kejatuhan, melindungi maruah dan mengekalkan ekonomi dalam situasi paling gelap.

"Negara-negara meluaskan faedah penganggurannya, melaksanakan bantuan tunai kecemasan dan memperkenalkan skim subsidi upah untuk mengekalkan pekerjaan.

"Pengajarannya jelas. Perlindungan



Datuk Seri Dr  
Mohammed Azman  
Aziz Mohammed,  
Presiden ISSA

sosial tidak boleh terhenti, sebaliknya harus meramalkan dan berkemang. "Perlindungan sebenar mesti wujud sebelum krisis melanda, yang cukup kuat untuk menahan dan melantunkan kita kembali," katanya.

Mohammed Azman berkata, Laporan Perlindungan Sosial Dunia terkini Pertubuhan Buruh Antarabangsa (ILO) mendedahkan 3.8 bilion orang belum mendapat perlindungan sosial sewajarnya.

Walaupun lebih separuh penduduk dunia dilindungi sekurang-kurangnya satu manfaat perlindungan sosial, beliau berkata, kemajuannya agak perlahan.

"Jurang perbezaan ini sangat ketara. Negara berpendapatan tinggi menghampiri liputan perlindungan sosial menyeluruh pada kadar hampir 86 peratus manakala di negara berpendapatan rendah, liputan kekal kurang daripada 10 peratus dan hampir tidak berubah dalam hampir sedekad," katanya.

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## Malaysia Hosts the World Social Security Forum 2025



WORLD SOCIAL

Photo: IZZRAFIQ ALIAS/The Star

Kuala Lumpur takes the world stage as Prime Minister Datuk Seri Anwar Ibrahim officiates the launch of the World Social Security Forum (WSSF) 2025 at the KL Convention Centre. With him are (from left) Deputy Human Resources Minister Abdul Rahman Mohamad, Deputy Prime Minister Datuk Seri Dr Ahmad Zahid Hamidi, Human Resources Minister Steven Sim and International Social Security Association president and PERKESO group chief executive officer Datuk Seri Dr Mohammed Azman Aziz Mohammed. The five-day event, themed 'Shaping Social Security for a World in Transition', gathers over 2,000 leaders, experts and international institutions from 133 countries. WSSF positions Malaysia as a hub for dialogue on inclusive, resilient systems, charting a global roadmap for future-ready social protection.

# Round-the-clock security



Anwar (flanked by, from left to right) Abdul Rahman, Deputy Prime Minister Datuk Seri Dr Ahmad Zahid Hamidi, Human Resources Minister Steven Sim and ISSA president Datuk Seri Dr Mohammed Azman Aziz Mohammed with delegates at the opening ceremony the World Social Security Forum 2025 at the KL Convention Centre. — AZHAR MAHFOF/The Star

## New scheme aligns protection with evolving work landscape

**KUALA LUMPUR:** As Malaysia's workforce evolves with new employment forms such as informal and gig work, a new safety scheme aims to provide 24-hour protection regardless of location or working hours.

Prime Minister Datuk Seri Anwar Ibrahim said the Non-Employment Injury Scheme (SKBBK), soon to be introduced, will extend social protection beyond traditional workplaces to cover informal workers who have long been left outside the safety net.

"Malaysia is reshaping its own social protection. We are extending security to those who have long stood outside the net — the informal worker, the homemaker, the gig rider, who delivers to our doors but enjoys little security in return," he said during his address at the World Social Security Forum (WSSF) 2025 held at the Kuala Lumpur Convention Centre yesterday.

Pointing out that this effort is part of the Madani government's commitment to modernising social security in line with the evolving nature of work, Anwar said: "This stems from a realisation that the pressures of work do not stop at the factory gate or

the office door. "In an age of flexible and remote arrangements, this reform will align protection with the realities of how people live and work today. Crucially, it will extend coverage around the clock, recognising that accidents and injuries do not keep to a timetable."

The SKBBK was announced by the Human Resources Ministry in February. It aims to provide social security for all workers — including gig economy and freelance workers — outside regular working hours. Deputy Human Resources Minister Abdul Rahman Mohamad has mentioned there were 85,529 non-workplace accidents recorded last year.

The SKBBK's development forms part of Malaysia's broader Madani philosophy — a concept rooted in justice, compassion and dignity. Drawing inspiration from the historic values of Al-Madinah, Anwar said "Madani" reflects the nation's goal to build a social protection system that is inclusive, fair, and responsive to the needs of all citizens.

He stressed that social security is a form of moral infrastructure, where "compassion is felt when no one is abandoned in

their time of need". Anwar reassured that the government is strengthening its legal frameworks to support social protection and embedding digital systems to ensure wider accessibility.

"Protection can be delivered more effectively, and no community, however remote, is left unseen. Progress is ongoing, though far from perfect.

"But the conviction that guides us is clear. True prosperity is not measured by the size of our skyscrapers or GDP, but by the dignity with which ordinary citizens live their daily lives," said Anwar.

He also highlighted Malaysia's preparation for significant demographic changes. By 2030, one in seven Malaysians will be aged over 60, prompting the government to develop policies enabling older citizens to live with dignity and continue contributing to society.

"We must begin to see social security as part of a global ecosystem. A world fractured by inequality cannot endure.

"Our responsibility is to ensure that social protection keeps pace with the world we live in and the world our children will inherit," he concluded.



## Sim: Malaysia expanding social security net for all workers

**KUALA LUMPUR:** Malaysia's social security system has reached new heights, ensuring stronger and more inclusive protection for workers across all sectors, says Human Resources Minister Steven Sim (pic) at the World Social Security Forum 2025.

Sim highlighted that more than 10 million workers are now covered under PERKESO's employment injury and invalidity insurance — a 63% increase over 10 years. Another one million self-employed individuals, including gig workers, have also been brought under workplace injury protection. He noted that the average payout to insured persons has risen by about 12% from RM5,200 in 2015 to RM5,800 today.

"Last year, I amended the law to improve benefit payouts by a further 20%." Despite expanded benefits, Sim said claims have remained stable, crediting PERKESO's stronger governance, safety campaigns and use of AI in processing.

"The share of insured persons making claims has remained steady at around 8%," Sim said, noting that broader inclusion and stronger protection were achieved without hidden spikes in workplace accidents or claim severity.

He cited an International Social Security Association (ISSA) study showing that for every dollar spent for social protection, there's a 2.52 multiplier effect in the economy, calling it "a win on all sides."

Sim also highlighted key milestones in Malaysia's journey toward inclusive social protection. More than two years ago, Malaysia began recognising homemakers through the Lindung Kasih scheme, which covered over half a million participants last year.

He also hailed the recent passage of the Gig Workers Act, which makes social security coverage compulsory for millions of riders and drivers who "keep our cities running."

He pointed to the Elmia plane crash, which killed a p-hailing rider and e-hailing driver, as a stark reminder of the stakes in ensuring social security.

The rider's active coverage now provides his family with RM2,000 a month, while the uninsured driver's loved ones were left struggling.

"With the new Gig Workers Act, we have closed that gap," said Sim.

He added that the government is moving to strengthen the legal framework, with the Non-Employment Injury Scheme set to provide workers with round-the-clock protection beyond regular working hours.

"In an era of flexible and remote work, this reform ensures that protection keeps pace with the realities of modern life."

## ISSA, a reference point for social security

**THE** mission for social protection must be dynamic, not static, affirmed International Social Security Association (ISSA) president and Social Security Organisation (PERKESO) group chief executive officer Datuk Seri Dr Mohammed Azman Aziz Mohammed at the World Social Security Forum (WSSF) 2025.

"Billions still remain unprotected. The International Labour Organisation's World Social Protection Report shows that 3.8 billion people still lack any form of social protection.

"While more than half of the world's population is now covered by at least one social protection benefit, progress is moving slowly, and at this rate, it would take another 48 years to reach universal coverage."

"High-income countries are approaching universal coverage at nearly 86%, but in low-income countries, coverage remains below 10% and has barely shifted in almost a decade. In countries most vulnerable to climate change, only 25% of the population is covered."

"As this gap persists, a broader demographic shift is unfolding — the ageing population. By 2030, one in six people in the world will be over the age of 60. This shift is both a testament to human advancement and a warning of the strains it will place on



health care, old-age income security, and above all, pension systems."

Dr Mohammed Azman stressed that this is why WSSF 2025 carries such urgency, providing a platform for continuous improvement in social security systems.

He noted that global challenges — from climate change, pandemics and technological disruption to demographic transition, geopolitical instability and widening inequality — are not distant concepts but forces already reshaping societies and testing institutional resilience.

The forum is an opportunity to chart a

course that safeguards those still left behind, anticipates emerging risks and acts decisively before more lives fall through the cracks.

He also reflected on ISSA's centennial, which will be marked in two years. Over the past century, ISSA has become the world's reference point for social security, producing technical guidelines in areas such as occupational safety and health, and cataloguing nearly 2,000 good practices. These achievements, he said, represent not statistics but tangible progress that improves lives across generations.

"These numbers are not just metrics. They represent real progress, rippling out to touch the life of every worker, every child, every older person gaining protection," he said.

He implored attendees to use the forum as a medium for collaboration, to continue championing and improving the global social security landscape.

"For every day we wait, more lives fall through the cracks. So, let Kuala Lumpur be the heart where a covenant is born to strengthen social security for a world in transition, one that says no worker should stand unprotected, no elder should live without dignity and no child should grow without hope."

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“WSSF unites hundreds of organisations delivering social protection, creating a platform to network, learn and inspire impactful change.” – Graham Minton, Director – Member Services & Promotion International Social Security Association

# United for protection

## Whole-of-society approach key to safeguarding Malaysians

**KUALA LUMPUR:** At the World Social Security Forum (WSSF) 2025, government ministers delivered a united call for bold reforms to strengthen social protection, stressing that care must extend to every segment of society.

They emphasised that a whole-of-society approach is essential to ensure no one is left behind.

Human Resources Minister Steven Sim said Malaysia must move urgently to modernise outdated systems to reflect new forms of work and shifting demographics.

“The Madani society is like a body – every part must work together to ensure healthy function. Even the little toe, if lost, can disrupt the way the body moves. That is why we must protect the weaker parts even more.”

Sim highlighted the passage of the GIG Workers Bill as a milestone, guaranteeing platform workers access to accident, health and retirement benefits.

“Our goal is to move beyond welfare and build a comprehensive Social Protection Floor that supports every Malaysian across the life cycle – whether you’re a gig worker, homemaker, disabled, unemployed or elderly,” he said, adding that a National Social Protection Blueprint is in its final stages.

“Social protection is no longer charity – it is a right and a necessity in a just economy.”

Health Minister Datuk Seri Dr Dzulkefly Ahmad underscored that social and health security are



(From left) Sim, Dzulkefly, Social Wellbeing Research Centre director Emeritus Prof Datuk Dr Norma Mansor, Nancy, Gobind and Yeoh after the special plenary session at WSSF 2025 in Kuala Lumpur.

inseparable. “The strength of a nation’s healthcare system lies not in serving the strongest, but in safeguarding the weakest and underserved. There can be no social security without health security,” he said, calling for stronger cooperation across public, private and non-government sectors.

Women, Family and Community Development Minister Datuk Seri Nancy Shukri stressed the need to recognise and reduce the burden of unpaid care work, particularly for women.

“We cannot modernise our economy without modernising our care systems. Recognition, redistribution and reduction of care burdens are key,” she said.

Digital Minister Gobind Singh Deo pointed to technology as a powerful enabler of social protection.

“From AI-powered claims to inclusive platforms for gig workers, digital transformation must empower the most vulnerable,” he said, adding that a Digital Trust Strategy will be launched in 2026.

Youth and Sports Minister Hanihah Yeoh emphasised policies tailored to the needs of young people and athletes, such as maternity leave for national athletes.

“Security means different things to young people. We must meet them where they are – in sports, in tech and in their everyday lives,” she said.

The collective push for reform drew applause from over 2,000 delegates.

Belgium’s National Employment Office CEO Jean-Marc Vanflebergh praised Malaysia’s leadership, saying the country’s efforts to protect gig workers were ahead of many others, including his own.

“The speed and desire of Malaysian ministers to tackle issues before they escalate from AI to climate change to ageing – is admirable.”

EFT Investment Panel chairman Datuk Mohamad Nasir Ab Latif also lauded the initiatives, urging stronger inter-ministry cooperation to address long-standing challenges such as childcare, school nutrition and labour laws.

# Driving reforms in social security



**UNIVERSITI MALAYA’S** Social Wellbeing Research Centre director Emeritus Prof Datuk Dr Norma Mansor (pic) is a scholar in ageing, social protection and policy reform.

She says Malaysia must strengthen its social security framework as the nation transitions into an aged society.

“Social protection should be viewed not merely as a safety net but as a strategic investment in resilience, productivity and social cohesion.”

Prof Norma cautions that retirement adequacy, healthcare financing and long-term care will become increasingly critical, especially as traditional family safety nets weaken.

Malaysia’s demographic transition is rapid, with older persons projected to reach 15% of the population by 2040. At the same time, smaller households, declining fertility and weaker family support highlight the urgent need to strengthen formal protection systems.

Inclusive reforms, she highlights, must expand coverage to women, low-income groups and informal workers, supported by digital innovation to enhance efficient delivery and governance.

She notes that many useful global practices – such as pension design innovations, insurance portability, long-term care financing and inclusive social protection floors – offer models adaptable to Malaysia’s context while international collaboration helps benchmark progress.

Social well-being, Prof Norma explains, goes beyond income to include healthcare, work, housing and participation. It is about equity and inclusion, ensuring vulnerable groups are not left behind as Malaysia balances growth with justice.

Central to this transformation is Social Security Organisation (PERKESO) which has expanded protection to informal workers, using technology and services to promote equity and resilience.

“PERKESO has leveraged technology and strengthened preventive and rehabilitative services. As a holistic social protection agency, it can promote equity and resilience,” she says.

Looking ahead, Prof Norma calls for a comprehensive system covering work, retirement, healthcare, long-term care, unemployment and vulnerable groups with PERKESO anchoring this transformation.

# Closing the care gap in an ageing world

**KUALA LUMPUR:** Building robust social protection systems is vital to safeguard populations and ensure healthier ageing, say international social policy leaders.

International Labour Organisation (ILO) Social Protection Department Director Shuhrasoub Razavi stressed that safeguarding people across all stages of life enables societies to support older generations, whose experience and skills remain valuable and should not be shut out of the workforce.

Razavi warned that many developing nations were ageing at an unprecedented rate. For the Asia-Pacific region, a rate of ageing that took high-income countries 60 years to experience was projected to occur in just 27.

This, she said, demanded urgent adaptation of labour markets to utilise older workers’ knowledge and to eliminate age-based discrimination.

“Social security systems must be prepared,” she said during the World Social Security Forum (WSSF) 2025 titled “Global Developments and Trends in Social Security”.

The Forum was organised by



(From left) Razavi, ISSA secretary-general Marcelo Abi-Ramia Caetano and Quaisser.

the International Social Security Association (ISSA), co-hosted by Social Security Organisation (PERKESO) and the Employees Provident Fund (EPF), with support from Retirement Fund (Incorporated) (KWAPI) and the Implementation Coordination Unit of the Prime Ministers Department (ICU JPM).

Razavi said while pensions remain among the most widely covered social protection branches, about one-fifth of people globally still lack access to any

form of pension.

She added that women face a significant disadvantage, with their average contributions roughly half those of men.

Although tax-financed pensions help bridge this gender gap, Razavi highlighted ongoing issues of benefit adequacy, especially for women reliant on non-contributory schemes.

She also noted that only about 6% of people aged 65 and above live in countries with universal legal entitlements to affordable

long-term care.

“Countries must progress in building care systems that allow older people to live with dignity,” she said.

Senior Counsellor to the Director of the Organisation for Economic Co-operation and Development (OECD), Social Policy Division Monika Quaisser echoed the need for effective implementation and communication in social security administration.

She said while political leaders could promise benefits, they often underestimated the operational realities of social protection agencies.

“When you say you want to integrate all self-employed people into a pension system, who are they? How much do they earn? How can agencies calculate and enforce benefits without data?” Quaisser asked.

She also called for renewed attention to intergenerational solidarity amid rapid ageing.

“We cannot expect young people to finance everything when many struggle to find jobs or face barriers in the labour market due to technology and skills mismatches,” she said.

“This community believes social security is a human right, meeting here to exchange, learn and make social security a right for everyone.” – Shahra Razavi, Director of Universal Social Protection of the ILO

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**"WSSF is vital for ISSA and global institutions to strengthen social schemes, enabling networking and learning from the best examples."** – Choi Gan Sup, National Pension Service of South Korea

# Social security in a world of change

The World Social Security Forum (WSSF 2025), organised by the International Social Security Association (ISSA), is underway in Kuala Lumpur.

Running from Sept 29 to Oct 3, the forum features over 80 sessions with 200 speakers and panelists, addressing how social security systems can adapt to a world in transition.

The five-day programme opens with a focus on global trends and challenges, including Malaysia's national experience.

The agenda moves into transformation and innovation in management, with discussions on service delivery, leadership and artificial intelligence.

The WSSF 2025 also turns to strengthening institutional capacities.

Multilingual interactive sessions explore ISSA guidelines on governance, investment, contribution collection, fraud prevention and service quality.

Workshops and tutorials equip institutions with tools for resilience and crisis response.

Upcoming conversations exam-

ine demographic transitions, labour market shifts, unemployment trends and healthcare access, and strategies to extend coverage to hard-to-reach groups while ensuring long-term financial sustainability and equal opportunities for families and children.

The forum culminates in the World Social Security Summit, the ISSA Award for Outstanding Achievement in Social Security – given to a country that has made exceptional progress in social security – and the 40th session of the ISSA Council to elect the president, treasurer, the control commission as well as bureau members.

Organised by ISSA, co-hosted by Social Security Organisation (PERKESO) and the Employees Provident Fund (EPF), with support from Retirement Fund (Incorporated) KWAPI and the implementation Coordination Unit of the Prime Ministers Department (ICU JPM), WSSF 2025 carries the theme "Shaping Social Security for a World in Transition".

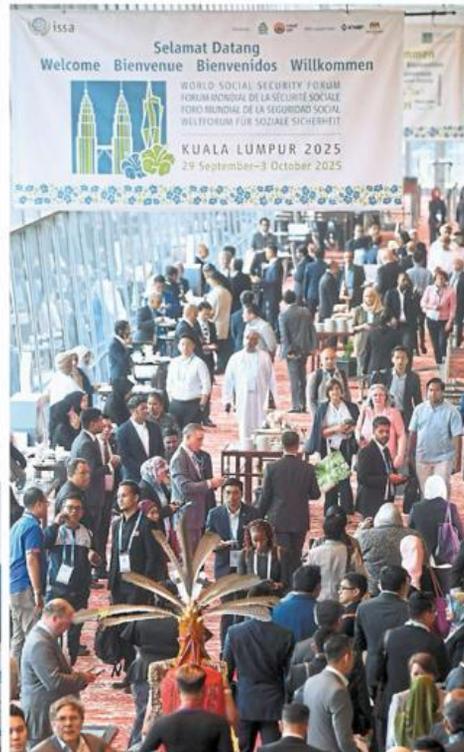
For details, visit [www.issa.int/events/wssf2025](http://www.issa.int/events/wssf2025)

■ Indonesia recorded the largest delegation with 45 participants, followed by Germany (41), Cambodia (35), Switzerland (34) and Morocco (24).

■ 7 ministers from Paraguay, the Bahamas, Saudi Arabia, Uganda and Eswatini were in attendance.

■ The gathering showcased broad global participation from multiple regions.

■ It was marked as a prestigious high-level international event.



Delegates arriving at the opening ceremony the World Social Security Forum 2025 at the KL Convention Centre.

Prime Minister Datuk Seri Anwar Ibrahim (third from right) sharing a light moment with recipient of Social Security Organisation contributions S. Pravin Kumar. With him are (from left) PERKESO group CEO and ISSA president Datuk Seri Dr Mohammed Azman, Deputy Prime Minister Datuk Seri Dr Ahmad Zahid Hamidi and Human Resources Minister Steven Sim.



## ISSA video contest heats up with 261 entries from 69 nations

**KUALA LUMPUR:** Creativity and storytelling took the spotlight at the ISSA International Social Security Video Festival 2025, demonstrating how innovative ideas can drive meaningful change in social protection.

Held in conjunction with the World Social Security Forum (WSSF) from Sept 29 to Oct 3, the video festival was one of the forum's most anticipated highlights.

Organised by the International Social Security Association (ISSA), it served as a dynamic platform for member organisations to showcase their dedication to advancing social security.

This year's festival drew an impressive 261 videos from 96 organisations across 69 countries – proof that social security connects people everywhere.

Each entry highlighted how communities are improving lives and shaping fairer futures.



(From left) Anwar visiting the PERKESO booth at WSSF 2025, and performers dazzling delegates during the event.

With three award categories – video, short and youth – an international jury of communication experts narrowed the field to 15 nominated entries, which were announced yesterday at the video festival's awards ceremony.

The festival's upbeat energy echoed the WSSF's theme, "Shaping Social Security for a World in Transition."

It created space for bold ideas, new voices and shared experiences, proving that social security is



not just about policies – it is about people, stories and change.

As the video festival wrapped up, one message rang clear: when stories and experiences are shared, action begins.

Through creativity and collaboration, the future of social security can be more inclusive, resilient and inspiring for everyone.

The video festival will continue throughout the week.

**"WSSF gathers global leaders and experts to collectively strengthen social protection systems, driving economic stability and social justice."** – Evelyn Zimba-Naris, Social Security Commission Namibia